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## ■ Consent to Collect and Use of Personal Information ■

'Hansalim Federation' ([www.hansalim.or.kr](http://www.hansalim.or.kr)) and also 'Hansalim' or 'Online Shopping' in below) is absolutely committed to meeting the obligations of the protection of personal information complies with Republic of Korea's privacy regulations under Act on Promotion of Information and Communications Network Utilization and Information Protection, etc. and Personal Information Protection Act. It aims to make safe communication and solidarity by improving the rights and interest of members as well as the right of self determination on personal information.

In the case of revising Hansalim's Personal Information Policy, it will be announced in our web site or in person.

○ This policy is in effect as of 12<sup>th</sup> February, 2012.

### 1. Types of information and ways of collection

#### 1) Items to be collected

- ① Required items : Name; resident registration number; address; contact information (home, mobile), automatic transfer information
- ② Optional items : Agreement of SMS; e-mail; e-mail reception yes or no; birth date; marital status; occupation group; interested in food group; interested in subject; motive of becoming a member; recommender
- ③ In the process of using service or processing business, service use record; access log; cookies; access IP information, the type and OS of user's browser; IP information, poor use record can be created and collected.

#### 2) Way of collection

- ① web site(Online Shopping), written form, phone

### 2. Purpose

'Hansalim' collects the minimum personal information only for the purpose of providing its services to members and additionally collects the information required for payment; refund; return in accordance with the order and delivery of the products. Hansalim 'Online Shopping' uses collected personal information for the following purposes:

- (1) Identify the user
- (2) Order and delivery the products
- (3) Payment
- (4) Providing information of products and marketing material through statistical analysis
- (5) Deliver notification and complaint handling
- (6) Information delivery on shortage and replacement of the products
- (7) Send publication on products
- (8) Provide guidance of delay on payment
- (9) Notice emergency

### 3. Information sharing and offering

- 1) 'Hansalim' uses the personal information of the members in the terms of use and privacy policy. Hansalim shall not use the personal information for any reason beyond the scope as specified in the "Purpose of collecting and using personal information" without members' consent, also shall not disclosed provide such information to other parties as a rule.
- 2) However, the personal information of members can be provided irrespective of their consent as specified in related laws or requested by an investigation agency in accordance with procedures and ways specified by legislations for the investigation purpose.

### 4. Retention

1) 'Hansalim' in principle disposes a member's personal information without delay after the stated goals are fulfilled or the member who provide the information requires the destruction of their personal information. However, there are some exceptions if holding period was noticed beforehand to the member or member's prior consent was given. The information below will be preserved for the stated period according to the related law.

- ① The record about contract or revocation etc
  - Holding basis : The Act on the Consumer Protection in the Electronic Commerce Transactions, etc. / - Period Held : 5 years
- ② The record about payment and delivery of goods etc.
  - Holding basis : The Act on the Consumer Protection in the Electronic Commerce Transactions, etc. / - Period Held : 5 years
- ③ The record about member's complaint or settlement of disputes
  - Holding basis : The Act on the Consumer Protection in the Electronic Commerce Transactions, etc. / - Period Held : 3 years
- ④ The record about identification
  - Holding basis : Act on Promotion of Information and Communications Network Utilization and Information Protection, etc. / - Period Held : 5 years
- ⑤ The record about
  - Holding basis : Protection of Communications Secrets Act / - Period Held : 1 year

### 5. Entrust of collected personal information

1) 'Hansalim' don't entrust or re-entrust personal information it collects to third parties. In case Hansalim needs to entrust personal information, it shall be notified in advance and go through the prior consent following the law.

### 6. Personal information sharing and offering to the third party

- 1) 'Hansalim' in principle does not provide the personal information of members to the third party except; where member's prior consent is given ;where required by laws and regulations.
- 2) However, to provide better service to members, the case below are exception. And the purpose, item, retention and the holding period follows the 'Personal Information Policy' fixed by 'Hansalim'.
  - ① Information offering for the business process and payment between Hansalim federation and member consumers' organization(which specified at the menu of 'Find Hansalim in my Village' in website) ; the member management
  - ② Information offering for the member confirmation on using store service between different member consumers' cooperative.
  - ③ Information offering to Hansalim federation and the distribution company designated by Hansalim on picking and delivery.
  - ④ Information offering to Hansalim federation; member consumers' cooperative; Korean Financial Telecommunications and Clearing Institute; credit card company; VAN company on bank information; CMS payment information; credit card information for the payment.
  - ⑤ Delivery information on delivery information such as deliverer; place to deliver; contact information for the delivery present through parcel delivery service.

### 7. Measurers against false information

1) The member who input false information such as using another's private information etc. can be punished or withdraw following the related laws.

### 8. Access and revision of the personal information

- 1) Members may take request for the access or revision to their registered personal information.
- 2) In case of access or revise the personal information, click <My Info> menu in 'Sopping] website and directly access or revise the personal information after going through a confirmation of password procedure or contact to local consumers' cooperative.

### 10. Disposal

#### 1) Procedures of disposal

- ① The information that members offer for registration is moved to a separate database (a separate file box for application papers) after the information is used for the intended purpose, stored for certain period of time for reasons of information protection under internal policy and relevant legislations (Please refer to 4. Retention above) and destroyed.
- ② The information of withdraw member is stored for certain period of time for reasons of information protection under internal policy and relevant legislations (Please refer to 4. Retention above) and destroyed after complete the withdraw procedure such as payment of credited price etc.
- ③ The information collected is not used for any other purpose than being retained unless specified by law.

#### 2) Ways of destruction

- ① The information printed out on paper(application; purchase specification) is destroyed through paper shredder or burned out.
- ② The personal information stored in files is deleted in technical ways that prevent any recovery of the record.

### 11. Automatic personal information collectio system by cookies

- 1) Cookies are tiny text files which 'Hansalim' website server sends to a member's web browser. 'Hansalim' website server runs 'cookies' that often store and search the member information for good communication.
- 2) Members may set the options on their web browsers to allow all cookies, to ask whenever cookies are stored, or to decline storing of all cookies.

### 12. Security

1) 'Hansalim' handles the users' privacy with technological and systematic approaches to prevent loss, theft, leakages, alteration, and compromise of the member's information as follows:

- ① Encrypt password
  - The password of member ID is encrypted and solely managed by oneself.
- ② Security on networks
  - To prevent members' private information from being disclosed or compromised by hacking or computer viruses, the information are protected with SSL(Secure Socket Layer) security standardization or the most up-to-date vaccine programs.
- ③ Training employees who handle personal information
  - 'Hansalim' minimizes the employees who handle personal information as well as differentiates the access authority to the members' information of each employees, highlighting the observance of the policy through the frequent safety education.
  - The treatment and handover of the personal information are being done in secured condition. Also, the legal liability on personal information accident is clearly defined even after the resignation of the employee.
- 2) In the case of leakages, alteration, and compromise of the member's information due to the mistake of inner manager and the accident of management of technique, 'Hansalim' will immediately inform it to the person involved

and will take appropriate measures. But 'Hansalim' does not take responsibility for the problems caused by members' lack of caution and consequent leakage of personal information. All the members should be aware of the importance of protecting their ID and passwords.

### 13. Compensation for losing

- 1) 'Hansalim' takes responsibility for compensation for losing private information of the member in case of 'Hansalim' carelessly take a protection measures on members' personal information undeniably.
- 2) 'Hansalim' does not take responsibility for the leakage problems caused by the information provider or oneself divulging to the others.
- 3) 'Hansalim' does not take responsibility for the leakage problems caused by the reason not attributable to 'Hansalim' such as natural disaster, wartime, riot, terror and arson etc.

### 14. Cross border transfer of personal information

- 1) 'Hansalim' does not close international contract violating related statute.
- 2) Members' prior consent should be given to transfer the members personal information cross the border specifying the detail of information item; nation; date and time of transfer; name of the person who get transferred; purpose of use; holding period.

### 15. Complaints

1) 'Hansalim' designate person in charge of personal information management to protect members' information and to respond all the raised complaints about personal information.

① Chief manager of personal information

- Name : Park, Yong Gwang
- Belong to : Hansalim federation, Organizational Support Sector
- Position : director
- E-mail : parkyk3927@hansalim.or.kr
- Tel : 02-6715-0804

② Technical personnel of personal information

- Name : Jeong, Jun Hwan
- Belong to : Hansalim federation, Computation and Information Division
- Position : team manager
- E-mail : feel72@hansalim.or.kr
- Tel : 02-6715-0878

### 16. Duty of notice

1) Any addition, deletion, and revision on this Personal Information Policy shall be posted at least a week before the amendment at 'Notices' on the website.

■ The first execution date : 2011. 5. 1

■ The first revision date : 2013. 2. 12

Do you agree with the Personal Information Policy above?

I agree  I do not agree

## ■ Consent to of Utilization of Personal Information ■

### 1. Types of information and ways of collection

#### 1) Items to be collected

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- 2) However, the personal information of members can be provided irrespective of their consent as specified in related laws or requested by an investigation agency in accordance with procedures and ways specified by legislations for the investigation purpose.

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② The record about payment and delivery of goods etc.

- Holding basis : The Act on the Consumer Protection in the Electronic Commerce Transactions, etc. / - Period Held : 5 years

③ The record about member's complaint or settlement of disputes

- Holding basis : The Act on the Consumer Protection in the Electronic Commerce Transactions, etc. / - Period Held : 3 years

④ The record about identification

- Holding basis : Act on Promotion of Information and Communications Network Utilization and Information Protection, etc. / - Period Held : 5 years

⑤ The record about

- Holding basis : Protection of Communications Secrets Act / - Period Held : 1 year

Do you agree with the Utilization of Personal Information above?

I agree  I do not agree

## ■ Consent to the Provision of Personal Information to the Third party ■

1. 'Hansalim' in principle does not provide the personal information of members to the third party except; where member's prior consent is given ;where required by laws and regulations.

However, to provide better service to members, the case below are exception. And the purpose, item, retention and the holding period follows the 'Personal Information Policy' fixed by 'Hansalim'.

① Information offering for the business process and payment between Hansalim federation and member consumers' organization(which specified at the menu of 'Find Hansalim in my Village' in website) ; the member management

② Information offering for the member confirmation on using store service between different member consumers' cooperative.

③ Information offering to Hansalim federation and the distribution company designated by Hansalim on picking and delivery.

④ Information offering to Hansalim federation; member consumers' cooperative; Korean Financial Telecommunications and Clearing Institute; credit card company; VAN company on bank information; CMS payment information; credit card information for the payment.

⑤ Delivery information on delivery information such as deliverer; place to deliver; contact information for the delivery present through parcel delivery service.

2. 'Hansalim' don't entrust or re-entrust personal information it collects to third parties. In case Hansalim needs to entrust personal information, it shall be notified in advance and go through the prior consent following the law.

Do you agree with the Provision of Personal Information to the Third party above?

I agree  I do not agree

## ■Terms and Conditions for Use of Hansalim Online Shopping Service■

<General Rules>

### Article 1(Purpose)

This Agreement aims at stipulating rights, obligations and responsibilities of the members and online shopping on the use of internet-related services provided by 'Online Shopping'(hereinafter referred to as the "Service") of 'Hansalim'.

### Article 2(Definitions)

①'Online Shopping' means the virtual business place on which the 'Hansalim' set for transacting goods and services by using information and communication facilities such as computer so that it may provide goods to the Member. The term is also used as a business operator operating 'Online Shopping'..

②'Member' means a member who uses Service provided by the 'Online Shopping' in accordance with this Agreement through the access to the 'Online Shopping'.

③'Member' means a member who become a member of local consumers' cooperative as the member organization of Hansalim, continually receiving and using the 'Online Shopping' information and its service.

④'Delivery day' means the possible delivery date of each local consumers' cooperative when the member can receive their ordered goods. the Member should complete their order by the deadline of the appointed Delivery day.

### Article 3(Display, Explanation & Modification of User Agreement)

①The 'Online Shopping' shall, for easier recognition by Members, display the contents of this Agreement, name of company and president, business address, business registration number, contact information(telephone number; fax number; email address), mail-order business registration number, et cetera on the initial service page of the online mall. However, the contents of this Agreement may be exposed to Members through a link page.

②The 'Online Shopping' may modify this Agreement within the extent that it does not violate applicable laws, e.g. the Law related to Protection of Consumer on E-commerce, Et Cetera, the Law related to Limitation of Agreement, Basic Law of Electronic Transaction, Electronic Signature Law, the Law related to Stimulation of Use of Information and Communication Network & Information Protection, the Law related to Call Sales, Et Cetera, the Consumer Protection Law, et cetera.

③In the event of any modification of this Agreement, the announcement stipulating the date of application and the cause of modification shall be displayed on the initial page from 7 days prior to the date of application to the previous day of the same date. However, in the event that such modification becomes disadvantageous to Members, such modification shall be announced at least 30 days prior to the date of application. The announcement shall include a table specifying the modification on a before-and-after basis for easier understanding of Members.

④In the event of any modification of this Agreement, the modified Agreement shall be applied only to the contracts to be concluded after the date of application, whereas the provisions of this Agreement prior to the modification shall be applied to the contracts which have been previously concluded prior to the same date. However, in the event that a Member who already entered into the Contract sends his or her intent to be applied by the provisions of the modified Agreement to the 'Online Shopping' within the period of announcement for the modification of this Agreement in accordance with Clause ③ and acquires the approval of the 'Online Shopping, the provisions of the modified Agreement shall be applied accordingly.

⑤The matters not stipulated herein and the interpretation of this Agreement shall be in accordance with the Law related to Protection of Consumer on E-commerce, Et Cetera, the Law related to Limitation of Agreement, the Consumer Protection Policy on E-commerce, Et Cetera stipulated by the Fair Trade Commission, and other applicable laws and commercial practices.

### Article 4(Provision & Replacement of Service)

①The 'Online Shopping' shall perform the following duties:

1. Provision of information regarding product or service and conclusion of purchase contracts
2. Delivery of product or service on purchase contract
3. Other duties designated by the 'Online Shopping'

②The 'Online Shopping' may replace product or service provided by the contract to be concluded in the event that product or service is sold out or technical specifications are changed. But the efforts of replacing the products with the same certification specifications must be put first. In this case, the 'Online shopping' shall immediately announce the replacement of the product or service on the page of 'Online Shopping' as well as the Members.

③In the event that product or service on the contract with a Member needs to be replaced because the product or service is sold out or technical specifications are changed, the 'Online Shopping' should compensate the loss of a Member. However, this shall not apply if the 'Online Shopping' proves that such event is not caused by its intention or negligence.

### Article 5(Suspension of Service)

①The 'Online Shopping' may temporarily suspend the provision of Service in the event of any repair, inspection, replacement, breakdown of information and communication equipment such as computers, or interruption of communication.

②The 'Online Shopping' shall notify the Member in the way of designated in Article 8 in the event of suspension on service due to the cause(s) in Clause ①.

③The 'Online Shopping' shall compensate Member for damages caused by the temporary suspension of provision of Service due to the cause(s) except in Clause ①. However, this shall not apply if the 'Online Shopping' proves that

such event is not caused by its intention or negligence.

### Article 6(Membership)

①The Member shall apply for the membership by expressing his or her intent to agree on this Agreement after filling out the form designated by the 'Online Shopping' with the member information.

②The 'Online Shopping' shall register the Member who applied for the membership in the manner stipulated in Clause ① as a Member provided that the Member is not engaged in one of the following items. In the event that:

1. the applicant ever lost its membership in the past in accordance with Clause 3 of Article 7 of this Agreement. However, this shall not apply to those acquired the approval of the "Mall" for re-subscription of the membership since 3 years has passed from the date of loss of membership in accordance with Clause 3 of Article 8 of this Agreement;
2. there is false information or omission in the registered contents;
3. the 'Online Shopping' deems that the applicant may cause significant inconvenience to be registered as a Member.

③The Membership shall be effective at the time that the Member receives the approval of the 'Online Shopping' after paying investments and membership fee designated by member consumers' cooperative.

④The Member shall notify any change of its information to the 'Online Shopping' in accordance with Clause 1 of Article 15 through Member Counseling Division of each member consumers' cooperative or 'Online Shopping' website.

### Article 7(Withdrawal from Membership & Loss of Eligibility)

①The Member may at any time request for the withdrawal from its membership to the 'Online Shopping' and the 'Online Shopping' shall proceed with the withdrawal on the request of the Member immediately after unpaid payment is paid and rental goods are collected.

②In the event that a Member is engaged in one of the following items, the 'Online Shopping' may limit or suspend the eligibility of the Member. In the event that the Member:

1. registered false information at the time of the application for membership;
2. has not paid the price of goods it purchased through the 'Online Shopping' or other liability borne by the Member in respect of the use of the 'Online Shopping';
3. interrupts others to use the 'Online Shopping' or threatens the order of e-commerce, e.g. illegal of personal information;
4. resale the goods purchased through the 'Online Shopping' to the others;
5. takes any action being against the laws, this Agreement and good public order by using the 'Online Shopping'.

③The 'Online Shopping' may cancel the membership of the Member whose membership was suspended or limited, and repeated the same action twice or more, or the cause is not corrected within 30 days.

④In the event of the cancellation of membership, the 'Online Shopping' shall follow the procedure in accordance with the articles of the association of member consumers' cooperative.

### Article 8(Notification to Members)

①In the event of any notification of the 'Online Shopping' to a Member, it may be delivered via an email address or text message designated by the Member through the agreement with the 'Online Shopping'. However, 'Online Shopping' shall not be responsible for any damage caused by not receiving the notification due to the registration of false email address or mobile number by the Member.

②The 'Online Shopping', in the event of the notification to unspecified Members, may replace individual notification by displaying such notification on the board linked in the website of the 'Online Shopping' for 1 week or more. However, the 'Online Shopping' shall give individual notice to a Member in respect of any matter which may have a significant influence on the Member regarding his or her transaction.

### Article 9(Request for Purchase)

①The Member shall apply for purchase in accordance with the following manner or other similar manner at the 'Online Shopping' and biweekly newsletter.

1. Search and selection of goods, et cetera;
2. Select desired date among designated delivery date and check the deadline of delivery (The Member of parcel service area cannot select Saturday; Sunday; Monday; public holiday in weekdays; the following day of public holiday in weekdays)
3. Confirm the information on expense burden, e.g. investments; automatic investments; delivery fee etc.
4. Request for purchase of Member in parcel service area are only possible in the event of purchasing parcel service available products.
5. In the event of present parcel service, the name; the address; contact information of the recipient are additionally required among the delivery days designated by the 'Online Shopping'.

②In the event of refund due to the mistake of Member through the 'Online Shopping', 'Online Shopping' shall not be responsible for the compensation.

③The price of goods can be changed based on the time printed in the newsletter and it will be provided with the price of the delivery deadline date.

### Article 10(Conclusion of Contract)

①The "Online Shopping may not accept the request for purchase in Article 9 if it falls one of the following items. In

the event that:

1. there is false information or omission in the registered contents;
  2. the "Mall" deems that the applicant may cause significant inconvenience to accept the application for purchase;
- ②The 'Online Shopping' shall display the application for purchase of the Member in the webpage of the 'Online shopping' in the event of the Member request for the purchase.
- ③The contract is deemed to be concluded when the acceptance of the 'Online Shopping' is delivered to the Member in the form of the confirmation of receipt stipulated in Clause 2 of Article 12.

#### **Article 11(Payment Method)**

①The method of payment for a product or service purchased through the 'Online Shopping' may be selected among the following items.

1. CMS automatic withdrawal
2. deposit without a bankbook
3. pay by giro
4. When the payment is overdue, the announcement shall be notified as follows. If the overdue payment is protracted, some services will be limited.
  - a. notified to: the Member who is more than 3 weeks overdue (be different in member consumers' cooperative)
  - b. notifying way: text message, mail, the 'Online Shopping' pop-up window etc.
  - c. Use limitation: Delivery order limitation; Store shopping limitation etc.

#### **Article 12(Notice of Receipt, Change and Cancellation of Application for Purchase)**

- ①In the event of an application for purchase of a Member, the 'Online Shopping' shall notify the Member with the display of the purchase application on the 'Online Shopping' web page.
- ②In the event that there is any discordance between expressions of intent, the Member may change or cancel the application for purchase immediately. However, it can't be canceled or changed if the deadline is expired.
- ③The deadline date designated by 'Online shopping' is generally 9PM of 3 days before the Members' desired delivery date (except Saturday and Sunday), and the delivery deadline date can be changed during the period of delivery closure designated by the 'Online Shopping.'. In this case, the 'Online Shopping' shall notify the announcement of period of delivery closure and delivery deadline date.

#### **Article 13(Provision of Goods)**

- ①Ordered goods are delivered in designated delivery day.
- ②Ordered goods are not delivered in Children's Day; Christmas; Election day; Traditional Holiday(New Year's Day, Lunar New Year, Chuseok).
- ③Agricultural products can not be delivered due to its nature and re-delivery on same day is impossible.
- ④In the event that certain products are not delivered due to the mistake, it will be deducted from the payment. And in the event that certain products are changed, it will be meditated with Member Counseling Division of each member consumers' cooperative.

#### **Article 14(Refund)**

- ①In the event that the product or service which a Member applied for purchase may not be provided or delivered due to sold-out or other cause, the 'Online Shopping' shall notify the situation to the Member without any delay as well as the notice board of the 'Online Shopping'.
- ②It shall refund the payment or turning back the products although it's delivered by the 'Online Shopping', if it conforms to as follows:
1. Reason
    - a. Delivered product is different from order specification or the information provided by the 'Online Shopping';
    - b. Delivered product is damaged or contaminated;
    - c. Product delivered later than the original delivery date designated by the Member.
  2. Period of refund or return
    - a. Refund and Return regulation is applied in accordance with the return standard announced in Terms and Conditions for Use of Hansalm 'Online Shopping' and also in the 'Online Shopping' products details.
    - b. General Return regulation is applied to the product in which don't have details of return.

※General Return regulation: Everyday Vegetable, Fruits and Vegetables, Cold and Freezing Storage Goods, Bread Product, Dairy Products: return possible until the next day of the purchase(delivery); Household goods, Rice and Mixed grains and etc: return possible within 7 days of the purchase(delivery); Household goods are return possible within 7 days of the purchase(delivery) of unsealing.
  3. Exception: In the event that it's hard to refund due to Hansalim distribution system, it shall partially refund or return.

#### **Article 15(Protection of Personal Information)**

- ①The 'Online shopping' collects minimum information necessary for the execution of the purchase contract with Members. The following items shall be necessary information and others are optional.
1. Name;
  2. Members' resident registration number or foreign registration number(nationality)
  3. Telephone number;

4. E-mail;
5. ID (for Members);
6. Password (for Members);
7. Address

②In the event that the 'Online shopping' collects personal information available for identification of Member, it must obtain the approval of the Member.

③The personal information may not be used for any purpose and provided to any 3rd party without the approval of the Member, and the 'Online shopping' shall be responsible for the matter. However, it shall not apply to the following items. In the event that:

1. the 'Online shopping' informs the delivery service provider with minimum information of Member for performing delivery duty (e.g. name, address, telephone number);
2. such personal information is necessary for statistics, academic research or market research, and provided in the form that a certain individual may not be identified;
3. such personal information is necessary for the settlement of payment for transacting products;
4. such personal information is necessary for the identification against illegal use;
5. there is inevitable cause by regulation or law.

④In the event that the 'Online Shopping' is required to acquire the approval of Member by Clause 2 and 3, it shall specify or notify the provision stipulated in Clause 2 of Article 22 of the Law related to Stimulation of Use of Information and Communication Network & Information Protection, e.g. identity of the personal information manager (post, name, telephone number, other contact), purpose of collection and use of information, matters related to the provision of information to 3rd party (recipient, purpose of provision and information to be provided), et cetera. Members can withdraw his or her agreement on this anytime.

⑤Members may at any time request for the confirmation and correction of error on their personal information possessed by the 'Online Shopping', and the 'Online Shopping' shall be responsible for taking any necessary measures without any delay. In the event that a Member requests for the correction of an error, the 'Online Shopping' shall not use the applicable personal information until it corrects the error.

⑥The 'Online shopping' shall limit the number of managers for protecting personal information, and be responsible for any damages of Member caused by loss, disclosure or falsification of Members' personal information including credit card and bank account.

⑦The 'Online shopping' or any 3rd party who received personal information from the Online shopping', shall without any delay destroy personal information after it achieves its purpose of collection of the personal information.

⑧The 'Online shopping' can unavoidably send text message to the Members regardless of the agreement on receiving text message if his or her payment is overdue.

#### **Article 16(Obligations of 'Online Shopping')**

- ①The 'Online shopping' shall not take any action restricted by the law and this Agreement or being against the good public order and customs, and put its best efforts to provide products and services on a stable basis in accordance with the provisions in this Agreement.
- ②The 'Online shopping' shall equip the security system for the protection of personal information of Members from external intrusion such as hacking etc. and the information are regularly backed up for data integrity, so that the Members may safely use online services.
- ③The 'Online shopping' shall be responsible for the compensation to Member(s) if it has caused damages to the Member(s) by displaying or adding unjust or unreasonable advertisement for a certain product or service in accordance with Article 3 of the Law related to Fairness of Display and Advertisement.
- ④The 'Online Shopping' shall not send any profit-making e-mails which are not wanted by Members.

#### **Article 17(Obligations for ID & Password of Member)**

- ①Each Member shall be responsible for the management of his or her ID and password, except the case in Article 15.
- ②Each Member shall not allow any 3rd party to use his or her ID and password.
- ③In the event that a Member recognizes that his or her ID and/or password is stolen or used by a 3rd party, the Member shall immediately notify the fact to the 'Online Shopping', and follow the instruction of the 'Online Shopping', if required.

#### **Article 18(Obligations of Member)**

Members shall not:

1. register false information at the time of its application or change of information;
2. steal others' personal information;
3. 'change of information displayed on the 'Online Shopping';
4. remit or display any information other than the information selected by the 'Online Shopping' (computer program, et cetera);
5. infringe the copyright or the intellectual property right of the 'Online Shopping' or a 3rd party;
6. take any action to bring disgrace on or interrupt the operation of the "Mall" or a 3rd party;
7. disclose or display any information containing indecent or violent message, video, voice, and other information being against the good public order and customs.

**Article 19(Relationship between Linking 'Online Shopping' & Linked 'Online Shopping')**

①In the event that the main mall and the sub-mall are linked with the hyperlink (e.g. the subject of hyperlink includes text, image and video), the former is called as the Linking 'Online shopping' (Website) and the latter is called as the Linked 'Online shopping' (Website).

②The Liking 'Online shopping' shall not be responsible for any transaction with the Member for any product or service independently provided by the Linked 'Online shopping' if the Liking 'Online shopping' specify its intent of such non-guarantee on the initial page at the website of the Liking 'Online shopping' or pop-up window.

**Article 20(Copyright & Limitation of Use)**

①The copyright and other intellectual property right for the works produced by the 'Online Shopping' shall be belonged to the 'Online Shopping'.

②The Member may not use or cause any 3rd party to use the information of which intellectual property right is belonged to the 'Online Shopping' among those acquired in the course of the use of the 'Online Shopping' for the reproduction, transmission, publishing, distribution, broadcasting or other profit-making use without the prior consent of the 'Online Shopping'.

③The 'Online Shopping' shall notify the Member when using the copyright belonged to the applicable Member in accordance with mutual agreement.

**Article 21(Resolution of Dispute)**

①The 'Online Shopping' shall reflect the reasonable opinion or complaint made by Members, and install and operate an organization for dealing with compensation for damages.

②The 'Online Shopping' shall give priority to any opinion or complaint made by Members. However, in the event that it may not promptly deal with the matter, the 'Online Shopping' shall notify the Member with the cause and the schedule to make the treatment done.

③In the event that there is any application for remedy by a Member regarding the dispute raised between the 'Online Shopping' and the Member, the matter may be treated in accordance with the settlement of the Fair Trade Commission or the arbitration commissioned by the Mayor or the jurisdiction.

**Article 22(Jurisdiction & Governing Law)**

①Any and all e-commerce-related lawsuits raised between the 'Online Shopping' and a Member shall be in accordance with the address of the Member at that time of the suing, and in the event of there is no address, such lawsuit shall be exclusively controlled by the competent court of jurisdiction. However, in the event that the address or residence of the Member at that time of the suing is not clear or is not a resident of the Republic of Korea, the lawsuit shall be filed to the competent court on the Civil Procedures Code.

② Any and all e-commerce-related lawsuits raised between the 'Online Shopping' and a Member shall be governed by the law of the Republic of Korea.

This Agreement shall be effective from May 01, 2011.

**Do you agree with the Terms and Conditions for Use of Hansalim Online Shopping above?**

I agree  I do not agree